



WARRANTY SERVICE REQUEST FORM

1000 Liberty Industrial Dr. Phone: 800-553-5605

O'Fallon, MO 63366 Fax: 636-329-8122

Send Form to RMA@anjonponds.com
 Someone will reach out within 1-3 business days.

Name:		Address:	
City:	State:	Zip:	
Phone:		Email:	
Returned Product Description:			
Returned Product Model #:			
Purchase Date:	Install Date:	Failure Date:	
Anjon Invoice #:			
Confirm that you:			
<input type="checkbox"/> Plugged in the unit and it does not work properly <input type="checkbox"/> Inspected the power cord for cuts & damage, and electrical outlet is not faulty <input type="checkbox"/> Inspected the unit for burns/char marks (indicates unit ran dry)			
Fill out this section for Pump Returns Only			
Pump Serial #:	When plugged in, does pump hum but not rotate? (Y/N)		
Is impeller clear of any blockage? (Y/N)		Is impeller worn or chipped? (Y/N)	
Has regular maintenance/cleaning been performed, including for winterization? (Y/N)			
Describe the operating conditions of the pump.	Pond Length:	Average Pond Depth:	
	Pond Width:	Pipe Length:	Dia:
	Stream Length:	Stream Width:	
Fish in pond? (Y/N)	Head (Falls) Height (from pond surface):		
Above section for Pump Returns Only			
Please describe the defect or product failure: _____			
Print Name:		Date:	
Signature:			

Important note: All returns must be packed for shipping (i.e. peanuts/packing paper) or AWR may be voided. Anjon reserves the right to repair or replace items at their discretion. Warranties are from distributor's original purchase date and any replacement carries the remainder of the warranty from original purchase date.

This section for company use

Authorized by Anjon Employee: _____

Date of Claim: _____

Date Returned: _____

of Cartons: _____

AWR #: _____